

Job Title: Aerial Park Guide

Reports to: Manager/ Assistant Manager

Contract: We have a variety of start dates and contract lengths throughout our season, which

runs from April until November

Location: Various parks in Ontario

Treetop Trekking is looking for enthusiastic individuals who love spending time outdoors to join our team. As a Guide you and your co-workers will go above and beyond to ensure our guests have a fun and safe experience at our parks. You will make the difference between someone having a good visit and a great visit, and you will go the extra mile to make their visit unforgettable.

Why you will love this job:

- > You get to spend your days outside in nature working with a close-knit and welcoming team
- > Your number one job is putting smiles on the faces of our guests
- > We offer a fun and supportive work environment with flexible hours
- > You can enjoy perks like visiting all our parks whenever you want, and sweet discounts at other top attractions around Ontario
- > You will receive cool technical skills training
- > There is great opportunity for promotion and career advancement

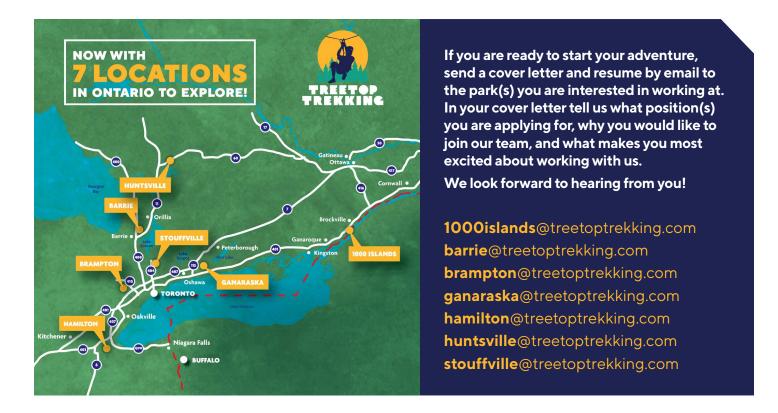
Who we are looking for:

- you are energetic, love interacting with the public, and providing excellent customer service
- > You love being part of a hard-working team, and bring a positive attitude with you wherever you go
- > You don't mind getting your hands dirty, and working rain or shine
- > You can perform light physical work such as lifting, bending, and climbing for long periods of time
- > You have or are willing to get your First Aid and CPR certification
- > It is a bonus if you have visited one of our parks or worked at a similar operation
- > It is an asset if you have experience working in outdoor education or guiding
- > You are at least 16 years old



Responsibilities as a Guide:

- > Provide exceptional customer service to every guest from the moment they arrive until the moment they leave
- > Conduct technical guiding tasks such as equipment and park inspections, outfitting guests in their gear, and leading guest safety orientations
- > Ensure our parks are in excellent shape, that they are clean, and that the surrounding natural environment is being respected
- > Support guests while they are participating in our activities and be on the lookout for ways that you can make each guests visit as memorable as possible
- > Help ensure the safety of our guests and your co-workers
- > Work with other team members to create a positive and cohesive work environment



We thank all candidates for their interest, however only qualified candidates will be contacted for an interview.