



## Job Description

**Position Title:** Guide

**Reports to:** Manager/ Assistant Manager

**Start Date:** Variety of start dates.

### Summary of Position

Treetop Trekking is looking for enthusiastic individuals who enjoy spending time outdoors. As a guide you would be responsible for guiding participants through our high ropes aerial course. We climb rain or shine so you must be willing to be outdoors regardless of weather.

### Qualifications:

- Current First Aid and CPR.
- Must be comfortable speaking in front of large groups and interacting with a diverse clientele (Families, school groups etc.)
- Must demonstrate excellent team work skills, decision making skills and stay flexible
- Must be comfortable working rain and shine, and on weekends/holidays
- Must be able to perform the physical aspects of the job (lifting, bending, climbing for long periods of time)
- Working knowledge of aerial courses and climbing is an asset
- Experience working in outdoor education or guiding considered an asset
- Working towards a University or College degree in a related field is considered an asset
- Must be 16 years old

### Responsibilities as a Guide:

- Greet customers as they arrive on the site, answer questions about reservations and the course
- Outfit customers with harnesses and helmets
- Complete equipment checks and course checks - bring any safety/maintenance concerns to the attention of the Site Managers
- Guide customers through course orientations (present safety rules, climbing tips and monitor each climber's ability)
- Guide customers through aerial ropes/zipline courses and ensure customer safety
- Help control flow of traffic through each aerial course
- Assist with site-clean up and maintenance
- Follow emergency first aid protocols and be comfortable performing First Aid
- Work well with other guides to create a cohesive work environment dedicated to providing a memorable customer experience

### How to Apply:

**-Please apply with a cover letter and resume by email to the park(s) you are interested in working at:** barrie@treetoptrekking.com, brampton@treetoptrekking.com, ganaraska@treetoptrekking.com, huntsville@treetoptrekking.com, stouffville@treetoptrekking.com , hamilton@treetoptrekking.com

We thank all candidates for their interest, however only qualified candidates will be contacted for an interview.