



## Aerial Park Guide - Job Description

**Position Title:** Aerial Park Guide

**Reports to:** Manager/ Assistant Manager

**Start Date:** We have a variety of start dates and contract lengths throughout our season, which runs from April until November

### Summary:

Treetop Trekking is looking for enthusiastic individuals who love spending time outdoors to join our team. As a Guide you and your co-workers will go above and beyond to ensure our guests have a fun and safe experience at our parks. You will make the difference between someone having a good visit and a great visit, and you will go the extra mile to make their visit unforgettable.

### Why you will love this job:

- You get to spend your days outside in nature working with a close-knit and welcoming team
- Your number one job is putting smiles on the faces of our guests
- We offer a fun and supportive work environment with flexible hours
- You can enjoy perks like visiting all our parks whenever you want, and sweet discounts at other top attractions around Ontario
- No experience? No problem. We provide all the technical skills training you need
- There is great opportunity for promotion and career advancement

### Who we are looking for:

- You are energetic, love interacting with the public, and providing excellent customer service.
- You love being part of a hard-working team, and bring a positive attitude with you wherever you go
- You don't mind getting your hands dirty, and working rain or shine
- You can perform light physical work such as lifting, bending, and climbing for long periods of time
- You have or are willing to get your First Aid and CPR certification
- It is a bonus if you have visited one of our parks or worked at a similar operation
- It is an asset if you have experience working in the outdoors, outdoor education or guiding
- You are at least 16 years old

### Responsibilities as a Guide:

- Provide exceptional customer service to every guest from the moment they arrive until the moment they leave
- Conduct technical guiding tasks such as equipment and park inspections, outfitting guests in their gear, and leading guest safety orientations
- Ensure our parks are in excellent shape, that they are clean, and that the surrounding natural environment is being respected
- Support guests while they are participating in our activities and be on the lookout for ways that you can make each guests visit as memorable as possible
- Help ensure the safety of our guests and your co-workers
- Work with other team members to create a positive and cohesive work environment

**If this sounds like a good time to you, scroll down to learn how to apply.**



## How to Apply:

Send a cover letter and resume by email to the park(s) you are interested in working at. In your cover letter tell us why you would like to join our team, and why you think you are a great fit for this position. We look forward to hearing from you!

[barrie@treetoptrekking.com](mailto:barrie@treetoptrekking.com)

[brampton@treetoptrekking.com](mailto:brampton@treetoptrekking.com)

[ganaraska@treetoptrekking.com](mailto:ganaraska@treetoptrekking.com)

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We thank all candidates for their interest, however only qualified candidates will be contacted for an interview.